Warranty

PRODUCTS USED IN CONTROLLED HUMIDITY ENVIRONMENTS AS FOR INDOOR CULTIVATION

(GREENRAK, GROW&ROLL, OTHERS)

Subject to the conditions stipulated below, Montel guarantees to the original purchaser, and for the first installation, that the material manufactured by Montel will be free from defects in material and workmanship:

5-YEAR LIMITED WARRANTY: for five (5) years from the date written hereafter*, for stationary and mobile carriages, rails, racking and shelving, as for the structural frames. During the 5-year warranty period, all replacement parts are included at no cost for five years. Labor installation is included at no cost during the first year of the 5-year warranty period.

1-YEAR LIMITED WARRANTY: for one (1) year from the date written hereafter*, for trays and accessories. During the 1-year warranty period, all replacement parts and labor installation are included at no cost.

EXCLUSION: Based on ever present humidity within cultivation environments, some oxidation, tarnishing and/or metal decomposition is expected to materialize over time on. Those cosmetics flaws do not affect the normal operation of the stationary and mobile carriages, and the normal operation of the rails, racking, shelving, trays and accessories, and do not qualify for replacement under any warranty.

To avoid oxidation, tarnishing and/or metal decomposition, Montel recommends not spraying any liquids on the mobile system (rails, carriages, racking, accessories), not exposing rails and rail grooves to any liquids (standing water or other liquids), not exposing system (rails, carriages, racking, accessories) to any corrosive or abrasive products, etc.

Any alteration to the products (perforation in metal, use of nuts and bolts other than in stainless steel, damages to metal painting parts, etc.) by the user or a third party, such as not authorized Montel installer, plumbers, electricians, etc., exposes the products to oxidation, tarnishing and/or metal decomposition and voids warranty.

If, during one or other of the warranty periods stipulated above, an item of equipment turns out to be defective according to Montel's assessment, said item of equipment will be repaired or replaced, at the discretion of Montel. Transportation costs of defective material to the Montel factory, and re-shipping costs to the client, have to be paid by the customer.

All warranty service for any equipment manufactured by Montel must be approved by an authorized Montel factory representative. This warranty shall not apply to equipment repaired by any party other than an authorized Montel representative or to defects or damage caused by acts of God or other circumstances beyond Montel's control, non-compliant installation (unless installation was completed by an authorized Montel installer), improper electrical supply or environmental conditions, improper operation, maintenance or storage, or other than normal use or service. Any balance of the purchase price which remains overdue under the conditions of sale of the equipment will result in the cancellation of this warranty.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, MONTEL MAKES NO WARRANTIES, IMPLIED OR OTHERWISE, AND MONTEL SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY: Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Montel determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Montel be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract or warranty, Montel's negligence, or otherwise. Montel shall have no liability for any advice or assistance rendered by any party outside the scope of Montel's written specifications for the manufacture, operation or maintenance of the warranted equipment.

**5-year limited warranty and 1-year limited warranty are applicable from the date of warranty registration completed by the end-user at www.montel .com. As indicated on the registration form, registration constitutes the customer's written acceptance of installation. If registration has not been activated by the end-user within sixty (60) days from date of factory shipping, the warranty shall be in force from the date of shipping.*

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GROW MORE WITH LESS SPACE™

MONTEL ISO 9001: 2015

MONTEL ISO 14001:2015

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